



ASSOCIATION CONNECTING  
ELECTRONICS INDUSTRIES®

# IPC-1710A

## OEM Standard for Printed Board Manufacturers' Qualification Profile

Developed by the OEM council of the IPC, the MQP sets the standard for assessing PWB manufacturers capabilities and allows PWB manufacturers to more easily satisfy customer requirements.

**IPC-1710A**  
May 2004

**A standard developed by IPC**

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2215 Sanders Rd, Northbrook, IL 60062-6135  
Tel. 847.509.9700 Fax 847.509.9798  
[www.ipc.org](http://www.ipc.org)

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The material in this standard was developed by the OEM Council of the Institute for Interconnecting and Packaging Electronic Circuits.

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## FOREWORD

It is not intended that this Manufacturers' Qualification Profile (MQP) satisfies all the requirements of the customer, however, conscientious maintenance of this document and or registration to ISO 9000 requirements should satisfy the major concerns. Thus, audits should be simpler, required less frequently, and facilitate less paper work as customers and suppliers work closer to meeting each others needs.

## ACKNOWLEDGMENTS

The IPC is indebted to the members of the OEM council who participated in the development of this document. A note of thanks is also expressed to the members of the IPC Presidents Council for their review and critique and construction recommendations in finalizing the principles developed for the MQP.

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# SECTION 1.1

## COMPANY DESCRIPTION

DATE COMPLETED 10/06
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### GENERAL INFORMATION

LEGAL NAME NTW dba Pho-Tronics		
PHYSICAL ADDRESS 8701 West Bradley Road		
CITY Milwaukee	STATE WI	ZIP 53224
PROVINCE Milwaukee	COUNTRY USA	
TELEPHONE NUMBER 414-355-5300	FAX NUMBER 414-355-0593	TELEX NUMBER
E-MAIL ADDRESS sales@pho-tronics.com	MODEM NUMBER	DATE FOUNDED 1963 PRIVATE
INTERNET URL www.pho-tronics.com	FTP SITE Pho-Tronics.com or password assigned	

### MANAGEMENT

PRESIDENT Roger Patel
CHIEF OPERATING OFFICER Paul Godbout
VICE PRESIDENT OF MANUFACTURING
VICE PRESIDENT OF QUALITY
VICE PRESIDENT OF MARKETING/SALES
VICE PRESIDENT OF CUSTOMER SERVICE
WASTE TREATMENT MANAGER (POLLUTION PREVENTION)

CORPORATE DESCRIPTION	NUMBER OF EMPLOYEES		COMMENTS
	CORPORATE	SITE	
DESIGN AND DEVELOPMENT	0		
ENGINEERING	5		
MANUFACTURING CONTROL	0		
MANUFACTURING	DIRECT	48	
	INDIRECT	7	
QUALITY CONTROL	QUALITY ENGINEERS	1	
	INTERNAL AUDITORS		
	GENERAL MANAGEMENT	1	
ADMINISTRATION	4		
<b>TOTAL</b>	<b>66</b>		

# SECTION 1.2

## SITE DESCRIPTION

(TO BE COMPLETED FOR EACH SITE)

DATE COMPLETED 10/06  
ATTACH APPROPRIATE CHARTS (OPTIONAL)

MANUFACTURING FACILITY			
COMPANY NAME		NTW dba Pho-Tronics	
PHYSICAL ADDRESS 8701 West Bradley Road			
CITY Milwaukee	STATE WI	ZIP 53224	
PROVINCE Milwaukee	COUNTRY USA		
TELEPHONE NUMBER 414-355-5300	FAX NUMBER 414-355-0593	TELEX	
E-MAIL ADDRESS sales@pho-tronics.com	MODEM NUMBER	YEARS IN BUSINESS	43
INTERNET URL www.pho-tronics.com	FTP pho-tronics.com or assigned password		
PRINCIPLE PRODUCTS/SERVICES/SPECIALTIES Rigid Multi-Layer Printed Circuit Boards	BUSINESS CHARACTERIZATION (HIGH VOLUME, QUICK TURN-AROUND, ETC.) High Mix – Prototype through Production		

FACILITY MANAGEMENT	TITLE	REPORTS TO (Function/Job Title)
OVERALL OPERATION RESPONSIBILITY FOR THIS SITE Paul Godbout	COO	President
MANUFACTURING Nick Koutsios	Production Manager	COO
TECHNICAL/ENGINEERING Robert Engelhardt	Engineering Manager	COO
MATERIALS/PRODUCTION CONTROL Judy Thielecke	Production Control/Materials Mgr.	Production Manager
PURCHASING Sue Cirra	Purchasing	COO
QUALITY Marge Pitts	Quality Manager	COO
SALES REPRESENTATIVE Shane McCully	Sales Manager	COO
WASTE MANAGEMENT Mark Skaros	Chemical Technician	Quality Manager

BUILDINGS	SYSTEMS (INDICATE % COVERAGE)									
	AGE	AREA (Sq. Ft.)	Construction (Wood/Brick)	Power Conditioning	Heating	Ventilation	Air Conditioning	Sprinklers	Waste Treatment	Other
Office	26	5000	Brick	100	100	100	100	100	0	
Manufacturing	26	55000	Brick	100	100	100	60	100	100	
Storage	26	5000	Brick	100	100	100	5	100	0	
Planned additions	0									

SAFETY AND REGULATORY AGENCY REQUIREMENTS			
Are fire extinguishers functional and Accessible to employees?	X YES	<input type="checkbox"/> NO	What is the distance to the nearest fire station? (in minutes) 2 Minutes
Do you conform to local/federal environment protection agency requirements?	X YES	<input type="checkbox"/> NO	Date of last OSHA visit Date of last EPA visit 2002 NEVER
Are you currently operating under a waiver or in violation of local government requirements?	X YES	<input type="checkbox"/> NO	Other Agency Audits, UL, ISO 9000, NECQ, CSA Approval and Number X UL # E35174 <input type="checkbox"/> ISO 9000# _____ <input type="checkbox"/> CSA # _____ x Other Mil 55110
Do you have a safety program? Describe below.	X YES	<input type="checkbox"/> NO	Hazardous Waste Number Trade Waste Account Number

PLANT PERSONNEL (TOTAL EMPLOYEES)										
Regular	Contract	Office	Technical/Engineering	Production	Full-Time QA	Part-Time QA	Union	Non-Union	Union Name	Contract Expires (Date)
66	0	4	5	41	16	0		x		

COMMENTS

# SECTION 2.1

## PROCESS

DATE COMPLETED 10/06
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This section is intended to provide overview information on the processes used to fabricate printed board products.

### Site Capability Snapshot (Please Check all that apply)

Designators			Remarks
A	Conductor Forming Processes	<input checked="" type="checkbox"/> Subtractive <input checked="" type="checkbox"/> Thin Foil Subtractive less than .5 oz. <input type="checkbox"/> Semi-Additive <input checked="" type="checkbox"/> Additive (Electro-less) <input type="checkbox"/> Black Hole <input type="checkbox"/> Thick Film Paste and Fire <input type="checkbox"/> Thin Film Semi-conductor Sputtering <input type="checkbox"/> Other:	Cupric I/L & Amonia O/L Etching
B	PTH Materials and Processes	<input checked="" type="checkbox"/> Acid Copper <input type="checkbox"/> Pyro-Phosphate Copper <input checked="" type="checkbox"/> Full Built Electro-Less <input type="checkbox"/> Gold Paste <input type="checkbox"/> Copper Paste <input type="checkbox"/> Gold Conductor Sputtering <input type="checkbox"/> Nickel Conductor Sputtering <input type="checkbox"/> Other:	
C	Permanent Over-plating	<input checked="" type="checkbox"/> Tin <input type="checkbox"/> Tin-Lead <input type="checkbox"/> Tin-Nickel Alloy <input checked="" type="checkbox"/> Nickel <input checked="" type="checkbox"/> Nickel Gold (Hard) <input checked="" type="checkbox"/> Nickel Gold (Soft) <input type="checkbox"/> Nickel Rhodium <input type="checkbox"/> Conductive Polymer <input type="checkbox"/> Other:	Outsourced  Outsourced

D	Permanent Selective Plating	<input checked="" type="checkbox"/> Tin <input type="checkbox"/> Tin-Lead <input type="checkbox"/> Tin-Nickel Alloy <input checked="" type="checkbox"/> Nickel <input checked="" type="checkbox"/> Nickel Gold (Hard) <input checked="" type="checkbox"/> Nickel Gold (Soft) <input type="checkbox"/> Nickel Rhodium <input checked="" type="checkbox"/> Other: Immersion Silver	Outsourced  Outsourced  Outsourced
E	Permanent Mask or Coating	<input checked="" type="checkbox"/> Photo Dry Film <input checked="" type="checkbox"/> Photo Liquid <input checked="" type="checkbox"/> Image Transfer Screen Mask <input checked="" type="checkbox"/> Conformal Coating Solder Mask <input type="checkbox"/> Cover Coat <input type="checkbox"/> Other:	Primary circuitry imaging  Soldermask  Silkscreened Legend  Soldermask
F	Other Surface Finishes	<input type="checkbox"/> Tin-Lead Fused <input type="checkbox"/> Immersion Tin <input checked="" type="checkbox"/> Solder Leveled <input type="checkbox"/> Roll Soldered <input type="checkbox"/> Electro-less Solder Fused <input type="checkbox"/> Solder Bumped Lands <input type="checkbox"/> Solder Paste Fused <input type="checkbox"/> Azole Organic Protective Covering <input type="checkbox"/> Flux Protective Covering <input checked="" type="checkbox"/> Other: Immersion Silver	

# SECTION 2.2

## ELECTRICAL TEST EQUIPMENT

DATE COMPLETED 10/06
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This section is intended to provide overview information on the test equipment and testing capability of the manufacturer.

Site Capability Snapshot (Please Check the column that applies furthest to the right.)

Designators			Remarks
A	Number of Nets	<input type="checkbox"/> <200 <input type="checkbox"/> 200 <input type="checkbox"/> 500 <input type="checkbox"/> 1000 <input type="checkbox"/> 2000 <input type="checkbox"/> 3000 <input type="checkbox"/> 4000 <input type="checkbox"/> 5000 <input type="checkbox"/> x>5000 <input type="checkbox"/> Other:	
B	Number of Nodes	<input type="checkbox"/> <500 <input type="checkbox"/> 500 <input type="checkbox"/> 1000 <input type="checkbox"/> 2000 <input type="checkbox"/> 3000 <input type="checkbox"/> 4000 <input type="checkbox"/> 5000 <input type="checkbox"/> 6000 <input type="checkbox"/> x>6000 <input type="checkbox"/> Other:	
C	Probe Point Pitch	<input type="checkbox"/> >1.0 [.040] <input type="checkbox"/> 1.0 [.040] <input type="checkbox"/> 0.8 [.032] <input type="checkbox"/> 0.65 [.025] <input type="checkbox"/> 0.50 [.020] <input type="checkbox"/> X 0.40 [.016] <input type="checkbox"/> 0.30 [.012] <input type="checkbox"/> 0.20 [.008] <input type="checkbox"/> <0.20 [.008] <input type="checkbox"/> Other:	

D	Test % Single Pass	<input type="checkbox"/> None <input type="checkbox"/> <60% <input type="checkbox"/> 60% <input type="checkbox"/> 70% <input type="checkbox"/> 80% <input type="checkbox"/> 90% <input type="checkbox"/> 95% <input checked="" type="checkbox"/> 99% <input type="checkbox"/> 100% <input type="checkbox"/> Other:	
E	Probe Accuracy (DTP)	<input type="checkbox"/> >0.2 [.008] <input type="checkbox"/> 0.2 [.008] <input type="checkbox"/> 0.15 [.006] <input type="checkbox"/> 0.125 [.005] <input type="checkbox"/> 0.1 [.004] <input checked="" type="checkbox"/> 0.075 [.003] <input type="checkbox"/> <0.075 [.003] <input type="checkbox"/> Other:	
F	Grid Density	<input type="checkbox"/> Single Side Grid <input type="checkbox"/> Double Sided Grid <input type="checkbox"/> Double Density Grid <input type="checkbox"/> Double Density Double Sided <input type="checkbox"/> Quad Density <input type="checkbox"/> Double Sided Quad Density <input checked="" type="checkbox"/> Flying Probe <input type="checkbox"/> Other:	
G	Netlist Capability	<input type="checkbox"/> Golden Board <input type="checkbox"/> IPC-D-356 <input type="checkbox"/> Net List Extraction <input checked="" type="checkbox"/> CAD/CAM Net List Compare <input type="checkbox"/> Other:	

H	Test Voltage	<input type="checkbox"/> <20 VDC <input type="checkbox"/> 20 VDC <input type="checkbox"/> 40 VDC <input type="checkbox"/> 60 VDC <input type="checkbox"/> 80 VDC <input checked="" type="checkbox"/> X 100 VDC <input type="checkbox"/> 500 VDC <input type="checkbox"/> 1000 VDC <input type="checkbox"/> >1000 VDC <input type="checkbox"/> Other:	
J	Impedance Meas	<input type="checkbox"/> Micro Section <input type="checkbox"/> Onboard Circuit <input type="checkbox"/> Coupon <input checked="" type="checkbox"/> X Manual TDR <input type="checkbox"/> Automated TDR <input type="checkbox"/> Other:	
K	Impedance Tolerance	<input type="checkbox"/> None <input type="checkbox"/> >20% <input type="checkbox"/> 20% <input type="checkbox"/> 15% <input checked="" type="checkbox"/> X 10% <input type="checkbox"/> 7% <input type="checkbox"/> 5% <input type="checkbox"/> 2% <input type="checkbox"/> <2% <input type="checkbox"/> Other:	

# SECTION 2.3

## PRODUCT TYPE

DATE COMPLETED 10/06
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This section is intended to provide overview information on the printed board product types being fabricated by the manufacturer.

### Site Capability Snapshot (Please Check all that apply.)

Designators			Remarks
A	Product Type	<input checked="" type="checkbox"/> Rigid Printed Board <input type="checkbox"/> Flex Printed Board <input type="checkbox"/> Rigid/Flex Board <input checked="" type="checkbox"/> Rigid Back Plane <input type="checkbox"/> Molded Product <input type="checkbox"/> Ceramic Printed Board <input type="checkbox"/> Multichip Module <input type="checkbox"/> Laminated Multichip Module <input type="checkbox"/> Deposited Dielectric Multichip Modules <input type="checkbox"/> Other:	
B	Circuit Mounting Type	<input checked="" type="checkbox"/> Single Sided <input checked="" type="checkbox"/> Double Sided <input checked="" type="checkbox"/> Multilayer <input checked="" type="checkbox"/> Single-sided Bonded to Substrate <input checked="" type="checkbox"/> Double-sided Bonded to Substrate <input checked="" type="checkbox"/> Multilayer Bonded to Substrate <input type="checkbox"/> Constrained Multilayer <input type="checkbox"/> Distributed Plane Multilayer <input type="checkbox"/> Other:	
C	Via Technology	<input checked="" type="checkbox"/> No-Vias <input checked="" type="checkbox"/> Thru Hole Vias <input checked="" type="checkbox"/> Buried Vias <input checked="" type="checkbox"/> Blind Vias <input checked="" type="checkbox"/> Thru Hole & Blind Vias <input checked="" type="checkbox"/> Thru Hole & Buried Vias <input checked="" type="checkbox"/> Thru Hole Buried & Blind Vias <input checked="" type="checkbox"/> Buried & Blind Vias <input type="checkbox"/> Other:	

D	Laminate Material	<input type="checkbox"/> Phenolic <input type="checkbox"/> Epoxy Paper <input checked="" type="checkbox"/> Epoxy Glass <input checked="" type="checkbox"/> Modified Epoxy Composite <input checked="" type="checkbox"/> Polyimide Film & Reinforce <input type="checkbox"/> Cyanate Ester <input type="checkbox"/> Teflon <input checked="" type="checkbox"/> Ceramic Glass Types <input checked="" type="checkbox"/> Various Combinations <input type="checkbox"/> Other:	Rogers & Epoxy; BT & Epoxy
E	Core Material	<input type="checkbox"/> No Core <input type="checkbox"/> Polymer <input checked="" type="checkbox"/> Copper <input checked="" type="checkbox"/> Aluminum <input type="checkbox"/> Graphite <input type="checkbox"/> Copper Invar/Copper <input checked="" type="checkbox"/> Copper Moly/Copper <input type="checkbox"/> Other:	
F	Copper Thickness (Oz.)	<input type="checkbox"/> 1/8 Minimum <input checked="" type="checkbox"/> 1/4 Minimum <input type="checkbox"/> 3/8 Minimum <input checked="" type="checkbox"/> 1/2 Nominal <input checked="" type="checkbox"/> 1 Nominal <input checked="" type="checkbox"/> 2 Nominal <input checked="" type="checkbox"/> 3-5 Max <input type="checkbox"/> 6-9 Max <input type="checkbox"/> >10 <input type="checkbox"/> Other:	
G	Construction	<input checked="" type="checkbox"/> ≤4 Planes <input checked="" type="checkbox"/> >4 Planes <input checked="" type="checkbox"/> THK to TOL ≤0.2 mm <input checked="" type="checkbox"/> THK to TOL >0.2 mm <input checked="" type="checkbox"/> Bow/Twist ≤1% <input type="checkbox"/> Bow/Twist >1% <input checked="" type="checkbox"/> ≤0.3 mm Profile Tolerance <input type="checkbox"/> >0.3 mm Profile Tolerance <input type="checkbox"/> Other:	

H	Coatings and Markings	X $\leq 0.1$ mm Mask Clearance >0.1 mm Mask Clearance X One Side (Legend) X Two Side (Legend) <input type="checkbox"/> None (Legend) X UL Material Logo X U.L. V <sub>0</sub> Logo <input type="checkbox"/> U.L. V <sub>1</sub> Logo <input type="checkbox"/> U.L. V <sub>2</sub> Logo <input type="checkbox"/> Other:	
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# SECTION 2.4

## PRODUCT COMPLEXITY

DATE COMPLETED  
10/06

This section is intended to provide overview information on product complexity being fabricated by the manufacturer.

(Please check the column that applies farthest to the right)

Designators			Remarks
A	Board Size Diagonal	<250 [10.00] 250 [10.00] 350 [14.00] 450[17.50] 550 [21.50] 650 [25.50] X 750 [29.50] <input type="checkbox"/> 850 [33.50] <input type="checkbox"/> >850 [33.50] <input type="checkbox"/> Other:	
B	Total Board Thickness	1,0 [.040] 1,0 [.040] 1,6 [.060] 2,0 [.080] 2,5 [.100] 3,5 [.135] X 5,0 [.200] 6,5 [.250] <input type="checkbox"/> >6,5 [.250] <input type="checkbox"/> Other:	
C	Number Conductive Layers	1-4 5-6 7-8 9-12 13-16 17-20 X 21-24 <input type="checkbox"/> 25-28 <input type="checkbox"/> >28 <input type="checkbox"/> Other:	

D	Dia Drilled Holes	>0,5 [.020] 0,5 [.020] 0,4 [.016] 35 [.014] 30 [.012] 25 [.010] X 20 [.008] <input type="checkbox"/> 0,15 [.006] <input type="checkbox"/> <0,15 [.006] <input type="checkbox"/> Other:	
E	Total PTH TOL (Max-Min)	>0,250 [.010] 0,250 [.010] 0,200 [.008] 0,150 [.006] 0,125 [.005] 0,100 [.004] X 0,075 [.003] <input type="checkbox"/> 0,050 [.002] <input type="checkbox"/> <0,050 [.002] <input type="checkbox"/> Other:	
F	Hole Location TOL DTP	<input type="checkbox"/> >0,50 [.020] <input type="checkbox"/> 0,50 [.020] <input type="checkbox"/> 0,40 [.016] <input type="checkbox"/> 0,30 [.012] <input type="checkbox"/> 0,25 [.010] <input type="checkbox"/> 0,20 [.008] <input type="checkbox"/> 0,15 [.006] X 0,10 [.004] <0,10 [.004] <input type="checkbox"/> Other:	
G	Internal Layer Clearance (Min)	<input type="checkbox"/> >0,350 [.014] <input type="checkbox"/> 0,350 [.014] <input type="checkbox"/> 0,250 [.010] <input type="checkbox"/> 0,200 [.008] <input type="checkbox"/> 0,150 [.005] <input type="checkbox"/> 0,125 [.005] X 0,100 [.004] 0,075 [.003] <input type="checkbox"/> <0,075 [.003] <input type="checkbox"/> Other:	

<p>H</p>	<p>Internal Layer Conductor Width (Min)</p>	<p><input type="checkbox"/> &gt;0,250 [.010]  <input type="checkbox"/> 0,250 [.010]  <input type="checkbox"/> 0,200 [.008]  <input type="checkbox"/> 0,150 [.006]  <input type="checkbox"/> 0,125 [.005]  <input type="checkbox"/> 0,100 [.004]  <input type="checkbox"/> X 0,075 [.003]  <input type="checkbox"/> 0,050 [.002]  <input type="checkbox"/> &lt;0,050 [.002]  <input type="checkbox"/> Other:</p>	
<p>J</p>	<p>Internal Layer Process Allowance</p>	<p><input type="checkbox"/> &gt;0,100 [.004]  <input type="checkbox"/> 0,100 [.004]  <input type="checkbox"/> 0,075 [.003]  <input type="checkbox"/> 0,050 [.002]  <input type="checkbox"/> 0,040 [.0015]  <input type="checkbox"/> 0,030 [.0012]  <input type="checkbox"/> 0,025 [.001]  <input type="checkbox"/> 0,020 [.0008]  <input type="checkbox"/> X &lt;0,020 [.0008]  <input type="checkbox"/> Other:</p>	
<p>K</p>	<p>External Layer Clearance (Min)</p>	<p><input type="checkbox"/> &gt;0,350 [.014]  <input type="checkbox"/> 0,350 [.014]  <input type="checkbox"/> 0,250 [.010]  <input type="checkbox"/> 0,200 [.008]  <input type="checkbox"/> 0,150 [.006]  <input type="checkbox"/> 0,125 [.005]  <input type="checkbox"/> 0,100 [.004]  <input type="checkbox"/> X 0,075 [.003]  <input type="checkbox"/> &lt;0,075 [.003]  <input type="checkbox"/> Other:</p>	

L	External Layer Conductor Width (Min)	<input type="checkbox"/> >0,250 [.010] <input type="checkbox"/> 0,250 [.010] <input type="checkbox"/> 0,200 [.008] <input type="checkbox"/> 0,150 [.006] <input type="checkbox"/> 0,125 [.005] <input type="checkbox"/> 0,100 [.004] <input type="checkbox"/> X 0,075 [.003] <input type="checkbox"/> 0,050 [.002] <input type="checkbox"/> <0,050 [.002] <input type="checkbox"/> Other:	
M	External Layer Process Allowance	<input type="checkbox"/> >0,100 [.004] <input type="checkbox"/> 0,100 [.004] <input type="checkbox"/> 0,075 [.003] <input type="checkbox"/> 0,050 [.002] <input type="checkbox"/> 0,040 [.0015] <input type="checkbox"/> 0,030 [.0012] <input type="checkbox"/> X 0,025 [.001] <input type="checkbox"/> 0,020 [.0008] <input type="checkbox"/> <0,020 [.0008] <input type="checkbox"/> Other:	
N	Feature Location DTP	<input type="checkbox"/> >0,50 [.020] <input type="checkbox"/> 0,50 [.020] <input type="checkbox"/> 0,40 [.016] <input type="checkbox"/> 0,30 [.012] <input type="checkbox"/> 0,25 [.010] <input type="checkbox"/> 0,20 [.008] <input type="checkbox"/> 0,15 [.006] <input type="checkbox"/> X 0,10 [.004] <input type="checkbox"/> <0,10 [.004] <input type="checkbox"/> Other:	

All Dimensions are in millimeters [inches shown in brackets]

# SECTION 2.5

## QUALITY DEVELOPMENT

DATE COMPLETED 10/06
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This section is intended to provide overview information on the quality systems in place in the manufacturing facility.

### Site Capability Snapshot (Please Check all that apply.)

Designators			Remarks
A	Strategic Plan	<input checked="" type="checkbox"/> Functional Steering Committee Formed <input type="checkbox"/> TQM Plan & Philosophy Established & Published <input checked="" type="checkbox"/> Documented Quality Progress Review <input checked="" type="checkbox"/> Implementation & review of Project Team Recommendations <input type="checkbox"/> TQM Communicated throughout organization <input checked="" type="checkbox"/> Controlled New process Start-up <input type="checkbox"/> Management Participates in TQM Audits <input type="checkbox"/> Employee Recognition Program <input type="checkbox"/> Total TQM Plan/Involvement Customer Training <input type="checkbox"/> Other:	
B	Employee Involvement	<input checked="" type="checkbox"/> Certified Training Available <input checked="" type="checkbox"/> Training of Employee Base <input type="checkbox"/> TQM Team Trained <input type="checkbox"/> Design of Experiment Training and Use <input checked="" type="checkbox"/> New Process Implementation Training <input checked="" type="checkbox"/> Support Personnel Training <input checked="" type="checkbox"/> Advanced Statistical Training <input type="checkbox"/> Quality Functional Deployment <input checked="" type="checkbox"/> Ongoing Improvement Program for Employees <input type="checkbox"/> Other:	
C	Quality Manual	<input checked="" type="checkbox"/> Quality Manual Started <input checked="" type="checkbox"/> Generic Quality Manual for Facility <input checked="" type="checkbox"/> 10% of manufacturing depts. have process specifications <input checked="" type="checkbox"/> 25% of manufacturing depts. have process specifications <input checked="" type="checkbox"/> 50% of manufacturing depts. have process specifications <input checked="" type="checkbox"/> Non-manufacturing Manuals Developed <input checked="" type="checkbox"/> 25% of all departments have quality manuals <input checked="" type="checkbox"/> 50% of all departments have quality manuals <input checked="" type="checkbox"/> All Manufacturing and support depts. have controlled quality manual <input type="checkbox"/> Other:	

D	Instructions	<p>X Work Instructions Started</p> <p>X Quality Instructions Started</p> <p>X 10% Work Instructions Completed</p> <p>X 10% Quality Instructions Completed</p> <p>X 25% Work Instructions Completed, Controlled</p> <p>X 25% Quality Instructions Completed, Controlled</p> <p>X 50% Work Instructions Completed, Controlled</p> <p>X 50% Quality Instructions Completed, Controlled</p> <p>X Quality and work Instruct. Completed, Controlled</p> <p><input type="checkbox"/> Other:</p>	
E	SPC Implementation IPC-PC-90	<p>X Plan Exists</p> <p>X Training Started</p> <p>X Process Data Collected &amp; Analyzed</p> <p><input type="checkbox"/> All Employees Trained</p> <p>X First Process Stable &amp; Capable</p> <p>X Several Major Processes Stable &amp; Capable</p> <p><input type="checkbox"/> Continued Improvement of Stable Processes</p> <p><input type="checkbox"/> Additional Mfg Processes under Control</p> <p><input type="checkbox"/> All Processes Under Control</p> <p><input type="checkbox"/> Other:</p>	
F	Supplier Programs/Controls	<p>X Supplier Rating Program</p> <p>X Monthly Analysis Program</p> <p>X Key Problems Identified</p> <p>X Supplier Reviews Performance Data provided</p> <p><input type="checkbox"/> TQM Acceptance by suppliers</p> <p><input type="checkbox"/> 10% of Suppliers Using SPC</p> <p><input type="checkbox"/> 25% of Suppliers Using SPC</p> <p>X 50% of Suppliers Using SPC</p> <p><input type="checkbox"/> All Key Suppliers using Certified parts program</p> <p><input type="checkbox"/> Other:</p>	
G	Third Party IPC-QS-95	<p>X Instrument Controls in Place</p> <p>X Measurement System in Control IPC-PC-90</p> <p>X Document Controls in Place</p> <p>X Reduced Lot Sampling</p> <p>X 10% of Processes Under Audit Control</p> <p>X 50% or Greater of Processes Under Audit Control</p> <p><input type="checkbox"/> ISO-9003 Certified</p> <p><input type="checkbox"/> ISO-9002 Certified</p> <p><input type="checkbox"/> ISO-9001</p> <p><input type="checkbox"/> Other:</p>	

**SECTION 3****EQUIPMENT PROFILE (Pre-Site Audit)**

DATE COMPLETED

10/06

\* Examples of equipment limitations include:  
min/max board size & min/max working area

3.1 PHOTOTOOL CAPABILITY	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) AOI of phototool	X	<input type="checkbox"/>	Camtek	1	
B) AOI CAD reference (CAM)	X	<input type="checkbox"/>	Camtek		
C) Photoplotting	X	<input type="checkbox"/>	Barco	1	
D) Photo reductions	X	<input type="checkbox"/>	Barco		
E) Film scan and conversion	X	<input type="checkbox"/>	Outsourced		
F) Film processing <input type="checkbox"/> air-dried <input type="checkbox"/> force-dried X processed in automatic processor	x	<input type="checkbox"/>	DuPont		
G) Media types X silver halide film <input type="checkbox"/> glass X diazo	x	<input type="checkbox"/>			

3.2 DRILLING EQUIPMENT	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Manual	<input type="checkbox"/>	X			
B) Optical (single spindle)	<input type="checkbox"/>	X			
C) N.C. drill	X	<input type="checkbox"/>	Excellon	7	

3.3 ROUTING EQUIPMENT	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Edge beveler	X	<input type="checkbox"/>		2	
B) Hand router (pin router)	X	<input type="checkbox"/>		1	
C) N.C. router	X	<input type="checkbox"/>	Excellon	3	
D) N.C. driller/router	X	<input type="checkbox"/>			
E) Scoring (profile)	X	<input type="checkbox"/>	Filotec	1	
F) Scoring (straight line)	X	<input type="checkbox"/>	Filotec		

3.4 MECHANICAL EQUIPMENT	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Punch press	<input type="checkbox"/>	X			
B) Shear	X	<input type="checkbox"/>			
C) Milling machine	X	<input type="checkbox"/>	Bridgeport	1	

3.5 HOLE PREPARATION (DESMEAR)	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Permagnate	X	<input type="checkbox"/>		1	
B) Plasma	X	<input type="checkbox"/>	Plasm-Etch	1	
C) Mechanical	<input type="checkbox"/>	X			
D) Etchback	X	<input type="checkbox"/>	Plasma -Etch		

3.6 PRIMARY IMAGE APPLICATION	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Dry film	x	<input type="checkbox"/>	Haukuto; DuPont ASL	3	
B) Hand screening	x		S/M & legend	2	
C) Machine screening	x		Sveca – S/M & legend	1	
D) Wet film	x				
E) Liquid photoimageable	x		Circuit Automation – S/M DP 10	1	

3.7 TYPE OF TREATMENT FOR MULTILAYER INNERLAYERS	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Black oxide	<input type="checkbox"/>	<input type="checkbox"/>			
B) Red oxide	<input type="checkbox"/>	<input type="checkbox"/>			
C) Copper scrub	x	<input type="checkbox"/>	Schmid – Pumice Scubber	1	
D) Durabond	<input type="checkbox"/>	<input type="checkbox"/>			
E) Alternative oxide	X	<input type="checkbox"/>	Manual Hoist	1	

3.8 LAMINATION	YES	NO	MATERIAL	QTY	APPLICATION TECHNIQUE
A) High pressure	X	<input type="checkbox"/>	Accudyne 6 opening & PHI 6 opening		
B) High temperature	X	<input type="checkbox"/>	Accudyne & PHI		
C) Vacuum	X	<input type="checkbox"/>	Accudyne	1	
D) Vacuum assist	X	<input type="checkbox"/>	PHI	1	
E) Foil heat assist	X	<input type="checkbox"/>	Accudyne		
F) Separate cool-down	X	<input type="checkbox"/>	Accudyne & PHI	2	

3.9 ELECTROLESS COPPER PLATING	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Fully additive application	X	<input type="checkbox"/>	ME Baker Automated	1	
B) Electroless deposition (semiadditive)		x			
C) Through-hole and via	X	<input type="checkbox"/>	ME Baker Automated		

3.10 COPPER ELECTROPLATING	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Copper sulfate	X	<input type="checkbox"/>	Manual 1200 gal	3	
B) Pyrophosphate	<input type="checkbox"/>	X			
C) Copper fluoborate	<input type="checkbox"/>	X			
D) Other		<input type="checkbox"/>			

3.11 TIN/LEAD SURFACE PLATINGS/COATINGS	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Tin/lead electroplated	x		1 1000 gal. Electro-plated Pure Tin		
B) Immersion tin or tin/lead (electroless)	<input type="checkbox"/>	X			
C) Hot air solder leveled (HASL)	X	<input type="checkbox"/>	Argus HASL Vertical	1	

3.12 FUSING PROCESSES	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) I.R. reflow	<input type="checkbox"/>	X			
B) Hot oil reflow	X	<input type="checkbox"/>		1	
C) Horizontal (hot air level)	<input type="checkbox"/>	X			
D) Vertical (hot air level)	X	<input type="checkbox"/>	Argus	1	

3.13 NICKEL SURFACE PLATING	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Electroless nickel	X	<input type="checkbox"/>	Outsourced		
B) Electroplated nickel	X	<input type="checkbox"/>	Outsourced		

3.14 GOLD SURFACE PLATING	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Electroless gold	X	<input type="checkbox"/>	Outsourced		
B) Electroplated gold	X	<input type="checkbox"/>	Outsourced		

3.15 PALLADIUM SURFACE PLATING	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Electroless palladium (immersion)	<input type="checkbox"/>	X			
B) Electroplated palladium	<input type="checkbox"/>	X			

3.16 SOLDERMASK	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Screened deposited image	X	<input type="checkbox"/>		1	
B) Dry film photoimageable	X	<input type="checkbox"/>	Dynachem - Conformask	1	
C) Liquid photoimageable	X	<input type="checkbox"/>	Circuit Automation DP 10	1	
D) Dry film/liquid combination	X	<input type="checkbox"/>			

3.17 ORGANIC SURFACE PROTECTION	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Benzotriazole	<input type="checkbox"/>	X			
B) Imidazole	<input type="checkbox"/>	X			
C) Benzimidazole	<input type="checkbox"/>	X			

3.18 MICROSECTION CAPABILITY	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Manual	X	<input type="checkbox"/>	Buehler		
B) Single cavity automated	X	<input type="checkbox"/>	Buhler		
C) Multiple cavity automated	X	<input type="checkbox"/>	Buehler		
D) Plating thickness analysis	X	<input type="checkbox"/>	Nikon Micro-scope		

3.19 CHEMICAL ANALYSIS	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Etching chemistry	<input type="checkbox"/>	x			
B) Plating chemistry	x	<input type="checkbox"/>	Hull Cell - CVS		
C) Effluent (PPM) analysis	x	<input type="checkbox"/>	AA		

3.20 ELECTRICAL TEST EQUIPMENT	YES	NO	EQUIPMENT	QTY	EQUIPMENT LIMITS
A) Continuity and shorts	X	<input type="checkbox"/>	TTI	1	
B) Fixture development	X	<input type="checkbox"/>	Barco	1	
C) Flying probe test	X	<input type="checkbox"/>	Probot	2	
D) Impedance control	X	<input type="checkbox"/>	Polar	1	



# SECTION 4

## TECHNOLOGY PROFILE SPECIFICS

DATE COMPLETED 10/06
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### 4.1 ADMINISTRATION

4.1.1 CAPACITY PROFILE	EST %	COMMENTS
A) Total annual capacity in square meters (surface area) per month	16000	
B) Presently running at 62 % of capacity	10000	

4.1.2 PERCENTAGE OF DOLLAR VOLUME	EST %	COMMENTS
A) Single sided (rigid)	2	
B) Double sided (rigid)	10	
C) Multilayer (rigid)	88	
D) Single side (unreinforced-flex)		
E) Double sided (unreinforced-flex)		
F) Multilayer (unreinforced-flex)		
G) Multilayer (rigid/flex) ———		

4.1.3 PANEL PRODUCTION PROFILE	UNITS PER MONTH
A) Size of a production lot in panels	
1) Normal	40
2) Smallest	1
B) Number of panels per month	
1) High Production	800
2) Medium Production	200
3) Low Production	50-100
3) Short run	10-25
4) Prototype	1-10

C) Average lead time (delivery) as defined in B)			
1) High Production		15 Days	
2) Medium Production		15 Days	
3) Low Production		15 Days	
3) Short run		15 Days	
4) Prototype			
Quick turn - No. of days <u>3</u>			
D) Product delivered in full panel or array sub-panel format			
1) Total in panel or array format		50%	
2) Scored format		20%	
3) Tab breakaway format		30%	
4) Other			
5) Total to customer layout		90%	
6) Total to manufacturing layout		10%	
E) Product delivered in board format			
1) Total in board format		50%	
2) Extracted: scored to size		30%	
3) Extracted: sheared to size		0	
4) Extracted: routed to size		70%	
<b>4.1.4 APPROVAL AND CERTIFICATION</b>	<b>YES</b>	<b>NO</b>	<b>COMMENTS</b>
A) Company approvals			
1) UL approval	X	<input type="checkbox"/>	94V Level <u>O</u>
2) Canadian standards	<input type="checkbox"/>	x	
3) MIL-P-55110	X	<input type="checkbox"/>	Epoxy, BT, Polyimide
4) MIL-P-50884	<input type="checkbox"/>	x	
5) ISO-9002	<input type="checkbox"/>	x	
6) ISO-9001	<input type="checkbox"/>	x	

7) ISO-14000	<input type="checkbox"/>	x	
8) BABT	<input type="checkbox"/>	x	
9) EEC	<input type="checkbox"/>	x	
10) Customer satisfaction	x	<input type="checkbox"/>	
<b>B) Other certification information</b>			
1)Laminate	X	<input type="checkbox"/>	UL
2)Quality standards	X	<input type="checkbox"/>	Mil I-45208 IPC 6040 Class 3
3)Equipment calibration	X	<input type="checkbox"/>	

<b>4.1.5 CUSTOMER INTERFACE PROFILE</b>	<b>YES</b>	<b>NO</b>	<b>COMMENTS</b>
A) Modem capability	x	<input type="checkbox"/>	
B) Baud rate			
C) Data verification technique	x	<input type="checkbox"/>	
D) Engineering change order process	x	<input type="checkbox"/>	
E) Job status reporting to customers	x	<input type="checkbox"/>	Internet WIP available

<b>4.1.6 OTHER CAPABILITIES</b>	<b>YES</b>	<b>NO</b>	<b>COMMENTS</b>
A) Facility research and development	<input type="checkbox"/>	x	
B) (Automated) On-line shop floor control/MRP system	<input type="checkbox"/>	x	
C) Process control system	x	<input type="checkbox"/>	
D) Operator training system	x	<input type="checkbox"/>	

**4.2 PROCESS ORIENTATION**

4.2.1 LAMINATE MATERIAL	EST %	COMMENTS
A) Most commonly used laminates (G10, FR4, etc.)	50 30 5 15	Brand name Isola Type Epoxy, BT, GI Brand name Polyclad Type Epoxy, BT, GI Brand name Nelco Type BT Brand name Nanya Type Epoxy
B) Other laminate material		
1) Planar resistor layers	5	UL approved - No
2) BT epoxy	x	UL approved Yes
3) Kevlar		UL approved <input type="checkbox"/>
4) Teflon		UL approved <input type="checkbox"/>
5) Polyimide	x	UL approved - No
6) Cyanate ester		UL approved <input type="checkbox"/>
7) Other		UL approved <input type="checkbox"/>
C) Specification to which laminate is purchased (check all that apply) X MIL-P-13949 <input type="checkbox"/> IPC-4204 <input type="checkbox"/> IPC-4101        x UL Approved <input type="checkbox"/> IPC-4103 <input type="checkbox"/> Other <input type="checkbox"/> IPC-4202 <input type="checkbox"/> IPC-4203		
D) Laminate storage <input type="checkbox"/> Uncontrolled x Humidity controlled x Temperature controlled x Dry box x JIT inventory		
E) Panel size configurations in X, Y dimensions maximum X <u>508</u> Y <u>609</u> mm minimum X <u>457</u> Y <u>609</u> mm other X ____ Y ____mm		

4.2.2 PROCESS PRECISION SPECIFICS	YES	NO	VALUE	COMMENTS
A) Maximum printed board thickness built in volume				
1) Single sided		x	.250	
2) Double sided		x	.250	
3) Multilayer				
4) Rigid flex				
B) Printed board electrical performance capability				
1) Impedance control	x	<input type="checkbox"/>		
2) Capacitance control	<input type="checkbox"/>	x		
3) Microstrip boards		x		
C) Tooling system description				
1) Same holes in panels used for all processes	x	<input type="checkbox"/>	4 slot -offset	
2) Optical registration	x	<input type="checkbox"/>		Process: O/L Image
3) Other	<input type="checkbox"/>	<input type="checkbox"/>		

4.2.3 OTHER PROCESS ORIENTATION SPECIFICS	YES	NO	SYSTEM	COMMENTS
A) Solder mask over bare copper	x	<input type="checkbox"/>	Vertical HASL	
B) Plating/coating information				
1) Tin/lead reflow	<input type="checkbox"/>	x		
2) Hot air leveling	x	<input type="checkbox"/>	Vertical HASL	
3) Azole organic	<input type="checkbox"/>	<input type="checkbox"/>		
4) Conductive	<input type="checkbox"/>	<input type="checkbox"/>		
C) Hole formation				
1) Hole cleaning	x	<input type="checkbox"/>	Plasma & permaganate	
2) Hole cleanliness verified	x	<input type="checkbox"/>	Micro-section	

### 4.3 PRODUCT DESCRIPTION

\*CONSISTENCY IMPLIES YIELDS IN EXCESS OF 80%

4.3.1. THROUGH HOLE INSERTION	EST %	SIZE (MM) - +/- TOL	COMMENTS
A) Smallest conductor width and tolerance produced with consistency			
1) Outer layers (print and etch)		Size <u>.075</u> mm Tol $\pm$ <u>.01</u> .mm	
2) Inner layers (print and etch)		Size <u>.075</u> mm Tol $\pm$ <u>.013</u> .mm	
3) Outer layers (plated)		Size <u>.075</u> mm Tol $\pm$ <u>.01</u> .mm	
4) Inner layers (plated)		Size _____ mm Tol $\pm$ _____ .mm	N/A
5) Outer layers (additive plating)		Size _____ mm Tol $\pm$ _____ .mm	N/A
6) Inner layers (additive plating)		Size _____ mm Tol $\pm$ _____ .mm	N/A
B) Smallest plated-through hole (PTH) and tolerance consistently produced in 1.5mm thickness material or multilayer board		.008 +.003 / -.008	
1) Minimum PTH diameter		Size <u>.203</u> mm Tol $\pm$ <u>.076</u> .mm	
2) Largest panel where this hole can be controlled (across diagonal)		Size <u>.740</u> mm Tol $\pm$ <u>.035</u> .mm	
C) Largest hole size that can be drilled and plated through in a 1.25mm diameter land while maintaining an annular ring of 0.125mm in large/small boards			
1) Largest board size (across diagonal)		Size <u>.716</u> mm	
2) Largest hole diameter		Size <u>.63</u> mm	BASED ON 1 OZ. COPPER
3) Smallest board size (across diagonal)		Size <u>.12</u> mm	
4) Largest hole diameter		Size <u>.63</u> mm	
D) Surface mount land pattern pitch (check all that apply)			
X 1.27mm [.050]      X 0.63mm [.025]			
X 0.5mm [.020]      X 0.4mm [.016]			
X 0.3mm [.012] <input type="checkbox"/> 0.25mm [.010]			
<input type="checkbox"/> Other _____ .			

E) Solder mask dam between lands (check all that apply) X 1.27mm [.050]    X 0.63mm [.025] X 0.5mm [.020]    X 0.4mm [.016] X 0.3mm [.012]    X 0.25mm [.010] X Other .003 .			
F) Flatness tolerance (bow & twist) after reflow or solder coating <input type="checkbox"/> 1.5%   X 1.0% <input type="checkbox"/> 0.5% <input type="checkbox"/> Other ____			

4.3.2 PRODUCT QUALITATIVE AND QUANTITATIVE INFORMATION	YES	NO	QUANTITY OF PANELS	NUMBER of DIMENSION	COMMENTS
A) Multilayer layer count					
1) Maximum layers fabricated in volume (Maximum Lot)	X		24		
2) Maximum layers fabricated in prototype (Minimum Lot)	X		24		
B) Buried vias produced consistently in volume	X	<input type="checkbox"/>			
1) Size					Design Dependent
2) Number of layers			6		
B) Blind vias produced consistently in volume	X	<input type="checkbox"/>			
1) Size					Design Dependent
2) Number of layers			12		
1) Controlled depth drilling	<input type="checkbox"/>	X			
2) Total number of layers					

**4.4. TESTING CAPABILITY**

4.4.1 TEST AND TEST EQUIPMENT CAPABILITY	YES	NO	COMMENTS
A) SMT centerline pitch that can be electrically tested <input type="checkbox"/> 0.63mm [.025] <input type="checkbox"/> 0.5mm [.020] <input type="checkbox"/> 0.4mm [.016]    x 0.3mm [.012] <input type="checkbox"/> 0.25mm [.010] <input type="checkbox"/> Other			
B) Double sided simultaneous electrical testing	X	<input type="checkbox"/>	TTI & FLYING PROBE
1) Equipment type	<input type="checkbox"/>	<input type="checkbox"/>	
2) X-ray fluorescence inspection equipment	x	<input type="checkbox"/>	FISCHER
3) TDR equipment	x	<input type="checkbox"/>	
4) Hi-pot test equipment	x	<input type="checkbox"/>	
5) Four-wire kelvin tester	<input type="checkbox"/>	x	

6) Capacitance meter	<input type="checkbox"/>	<input type="checkbox"/>	
7) Cleanliness testing	x	<input type="checkbox"/>	OMEGA METER & SIR

4.4.2 AUTOMATED OPTICAL INSPECTION USAGE	EST %	COMMENTS
A) Before etching	0	
B) After etching		
C) Internal layers	100	
D) Final inspection	0	
E) Other		
F) Conductor/clearance normally inspected by AOI equipment		
1) 0.05mm [.002]		
2) X 0.05-.10mm [.002-.004]		
3) <input type="checkbox"/> >.10mm [.004]		
4) <input type="checkbox"/> Planes		
G) CAD download to AOI	100 %	

# SECTION 5 QUALITY PROFILE

DATE COMPLETED 10/06
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## GENERAL INFORMATION

COMPANY NAME NTW dba Pho-Tronics	
CONTACT Paul Godbout	
TELEPHONE NUMBER 414-355-5300	FAX NUMBER 414-355-0593

This section of the Manufacturer's Qualification Profile is intended to describe the Total Quality Management (TQM) activity in place of being implemented at the manufacturing facility identified in the site description of this MQP.

To ease in the task of identifying the TQM program being planned or underway at the manufacturing site, the activities have been divided into twenty sections which when completed, provide the total picture of the posture toward managing quality issues. Each section contains a number of questions with regard to the topic under review.

It is not the intent to have the questions be all encompassing, nor is every question applicable to all manufacturers. However, identification of the status, related to each questions, when considered as a whole will convey an impression of the progress that the company has achieved in adopting the principles of total quality management.

The twenty sections, in order of the occurrence are:

- |                                       |  |
|---------------------------------------|--|
| 5.1 General Quality Programs          | 5.11 Statistical Process Control             |
| 5.2 New Products/Technical Services   | 5.12 Problem Solving                         |
| 5.3 Customer Satisfaction             | 5.13 In-Process Control                      |
| 5.4 Computer Integrated Manufacturing | 5.14 Receiving Inspection                    |
| 5.5 Process Documentation             | 5.15 Material Handling                       |
| 5.6 Quality Records                   | 5.16 Non-Conforming Material Control         |
| 5.7 Skill, Training & Certification   | 5.17 Inspection and Test Plan                |
| 5.8 Subcontractor Control             | 5.18 Product Inspection/Final Audit          |
| 5.9 Calibration Control               | 5.19 Tooling Inspection, Handling, & Storage |
| 5.10 Internal Audits                  | 5.20 Corrective Action                       |

Each section provides a status report related to each question. The question may not be applicable, no activity has started as yet, or the company may have developed an approach to the issues raised by the questions. An (X) is indicated in the appropriate column. If deployment/implementation has started, the status is reported as percent deployment; this is indicated in column 4. The percentage number closely approximates the status of deployment. If deployment exists, the percentage results that have been achieved is indicated in column 5. Results are based on expected goals. Not providing percent information in either the deployment or results column implies a lack of activity in the particular area.

The quality descriptions requested are completed on the following pages by checking (X) the appropriate column to reflect the status of the manufacturing facility TQM program. Additional information may be provided as comments shown below, or on individual sections, or additional sheets as necessary.

COMMENTS

5.1 GENERAL QUALITY PROGRAMS		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are quality objectives and responsibilities clearly stated, widely distributed and understood through the company?			X	80	
2.	Is there a quality function or well defined organization which provides customer advocate guidance to the total organization and is this position fully supported by management?			X	100	
3.	Does a quality measurement system exist with clearly defined metrics and is it utilized as a management tool?			X	100	
4.	Are work instructions approved and controlled; and are they under revision control?			X	100	
5.	Are the quality procedures and policies current and available at the point of application; and are they under revision control?			X	100	
6.	Are benchmark and customer satisfaction studies done to determine best in class for all products, services, and administrative functions; and are quality goals set?			X	20	
7.	Are Statistical Process Control (SPC) principles understood by all levels of management?				30	
8.	Are there programs with sufficient resources assigned to support corrective actions and prevention?			X	60	
9.	Does management solicit and accept feedback from the work force?			X	20	
10.	Is there management support of ongoing training (including quality training), and is it documented by an organizational training plan?		X			
11.	Are there regular management reviews of elements of the quality improvement process, including feedback for corrective action, and are the results acted upon?			X	60	
12.	Are the quality and reliability goals aggressive relative to customer expectations and targeted at continuous improvement?			X	50	
13.	Are the people who are responsible for administering the quality assurance function technically informed?			X	100	
14.	Does Management have a "defect prevention" attitude to achieve continuous improvement?			X	100	

5.2 NEW PRODUCTS/TECHNICAL SERVICES		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Do new product/technology/service development policies and procedures exist, and do they result in clearly defined project plans with appropriate measureables and approvals?	X				
2.	Is quantitative benchmarking used to evaluate all new products/technologies/services in comparison to best-in-class offerings?	X				
3.	Does a roadmap exist to ensure continued development of leading edge, best-in-class products/technology/services?	X				
4.	Is the capability of each operation which controls critical-to-function characteristics for new products, fully certified?	X				
5.	Are statistical tools used in the development of robust (high yield) new processes, products, and services?	X				
6.	When new product/technology/service requires a new process, is it developed jointly and concurrently with the customer and/or suppliers?	X				
7.	Are design reviews conducted on a scheduled basis which properly address the process capability indices of critical-to-function and product/service characteristics?	X				
8.	Is the new product/technology/service, as produced by the process, verified to meet all customer satisfaction requirements?	X				

COMMENTS

5.3 CUSTOMER SATISFACTION		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Is there a measurement system in place to assess the customer's perception of complete performance?			X	20	
2.	Is an independent (unbiased) customer survey routinely conducted?			X	90	
3.	Is there an internal measurement system within the organization which correlates to the level of customer satisfaction?			X	20	
4.	Are there specific goals for achieving Total Customer Satisfaction, both internal and external?			X	30	
5.	To what extent are customer satisfaction goals disseminated and understood by everyone in the organization?			X	20	
6.	Does management regularly review and assess all operating systems to determine if barriers to customer satisfaction exist and are appropriate action plans then implemented?			X	10	
7.	Is there a method in place to obtain future customer requirements?			X	100	
8.	Are all findings of customer dissatisfaction reported back to the proper organization for analysis and corrective action?			X	100	
9.	Are customer satisfaction requirements formally defined and documented, and are they based on customer input?			X	75	
10.	Do all support organizations understand their role in achieving total customer satisfaction?			X	40	

5.4 COMPUTER INTEGRATED MANUFACTURING		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are systems integrated to allow electronic transfer of information between multiple systems to eliminate redundant data entry?			X	100	
2.	Can customers electronically transfer CAD/CAM directly into manufacturing?			X	100	
3.	Can customers electronically transfer order information directly into the business system?	X				
4.	Is data electronically shared between shop floor control and process control systems (i.e., CNC, SPC, Electrical Test, AOI, etc.)?			X	30	
5.	Are planning systems (MRP, forecasting, capacity planning, financial planning, etc.) electronically integrated with operation systems (order processing, purchasing, inventory management, shop floor control, financial/cost control, etc.)?			X	10	
6.	Is information available from system processes in real time (vs. batch processing)?			X	20	
7.	Are processes and procedures documented and available on-line?			X	100	
8.	Do all functional departments have system access to key financial, manufacturing, sales, and operational data, as it relates to their functional objectives?			X	20	
9.	Are computer simulation and design tools used to the maximum extent practicable in the design of new products/technologies/services	X				

COMMENTS						

5.5 PROCESS DOCUMENTATION		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are manufacturing product, process, and configuration documents under issue control?			X	100	
2.	Are "preliminary" and "special product" specifications controlled?	X				
3.	Does the system ensure that the most current customer specifications are available to the manufacturing personnel?			X	100	
4.	Does the system ensure that the most current material specifications are available to the procurement function?			X	100	
5.	Are incoming orders reviewed for revisions and issue changes?			X	100	
6.	Is conformance to customer specifications assured before an order is accepted?			X	100	
7.	Is customer feedback provided when designs do not meet manufacturability requirements?			X	100	
8.	Are critical characteristics classified, relative to impact on product performance?			X	100	
9.	Are customers informed of changes made to products controlled by customer drawings or specifications?			X	100	
10.	Is there an effective internal deviation control procedure and, are customer requested deviations documented and followed?			X	100	
11.	Do new product development procedures exist, and are they followed in the design development process?	X				

5.6 QUALITY RECORDS		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are records of inspection and process control maintained and available for review?			X	85	
2.	Are records of equipment and equipment maintenance kept?			X	75	
3.	Is the record and sample retention program defined?			X	100	
4.	Are quality data used as a basis for corrective action?			X	80	
5.	Are quality data used in reporting performance and trends to management?			X	100	
6.	Are quality data used in supporting certifications of quality furnished to customers?			X	70	
7.	Is field information used for corrective action?			X	100	
8.	Does a cost of quality measurement system exist?			X	100	
9.	Are customer reported quality problems responded to, and resolved in the time period requested?			X	100	
10.	Is quality information on production material rejects provided to sub-suppliers with required corrective action?			X	100	
11.	Are computers used to collect and analyze quality data?			X	75	

**COMMENTS**

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5.7 SKILLS, TRAINING, & CERTIFICATION		STATUS				
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DESCRIPTION OF PROGRAM		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Does management ensure that all personnel are trained in their role for achieving Total Customer Satisfaction?			X	10	
2.	Do all personnel understand how their performance impacts internal and external customer satisfaction?			X	5	
3.	Do all personnel who contact external customers reflect quality improvement programs?		X			
4.	Do personnel participate in professional societies and growth programs?			X	10	
5.	Are all personnel trained in sufficient detail to support key initiatives?			X	60	
6.	Are the results of training evaluated and indicated program changes made?		X			
7.	Does a policy exist which encourages the cross training and rotation of personnel, and is this policy used as the basis of job progression?			X	80	
8.	Are performance standards participatively developed, and regularly applied for all personnel?			X	90	
9.	Are Total Customer Satisfaction programs and resulting successes publicized to all personnel?			X	10	
10.	Do goal setting and reward/incentive programs support the quality improvement process?		X			

5.8 SUBCONTRACTOR CONTROL		STATUS				
DESCRIPTION OF PROGRAM		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are requirements defined, communicated, and updated to ensure that the supplier understands expectations?			X	100	
2.	Does a system exist which measures the performance of the supplier and communicates such information to the supplier? (i.e., supplier rating system)			X	10	
3.	Have the organization's processes been characterized to identify the critical requirements for the suppliers products?			X	100	
4.	Have the capabilities of the supplier's processes been assessed and considered in the establishment of the requirements?			X	50	
5.	Have partnerships been established with suppliers, and is assistance provided to ensure that each supplier has the capability to consistently supply conforming products?			X	33	
6.	Have quality and cycle time metrics and improvement goals been established participatively with the supplier?			X	20	
7.	Has a system been established with the supplier for identification and verification of corrective action?			X	100	
8.	Have the requirements for supplier materials been properly characterized and specified to ensure conformance of the product/service to the customer satisfaction requirements?			X	100	
9.	Is there a supplier certification program or equivalent procured material/service continuous quality improvement program?		X			
10.	Can all personnel who contract suppliers properly reflect appropriate quality improvement programs and status to them?		X			

COMMENTS

5.9 CALIBRATION CONTROL		STATUS				
DESCRIPTION OF PROGRAM		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results

1.	Are calibration and preventative maintenance programs in place and documented?			X	100	
2.	Are calibration and maintenance personnel trained?			X	100	
3.	Is traceability to NIST maintained?			X	100	
4.	Is quality measurement and control equipment current, effective, and sufficiently integrated with production equipment?			X	100	
5.	Is the history of quality measurement and control equipment documented?			X	100	
6.	Has repeatability of measuring devices and inspection or testing processes been established and monitored; are gauge capability studies conducted and GR&R ratios acceptable(<10%)?		X			
7.	Are calibration and preventative maintenance cycles on schedule?			X	100	
8.	Is the use of non-calibrated equipment for design and production purposes prohibited?			X	100	
9.	Are tools and fixtures used as criteria or acceptability of product/work fully qualified and identified?			X	100	
10.	Are calibration intervals defined in accordance with industry standards or manufacturer's recommendations and the calibration history of the equipment?			X	100	

5.10 INTERNAL AUDITS		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are regular reviews of the product/process conducted and are goals/plans established to continually improve?			X	75	
2.	Are the processes/products properly documented and controlled? Do they include appropriate customer requirements and are they executed in conformance to the documentation?			X	100	
3.	Are the required quality checks built into the operations within the manufacturing, field installation, and service process, and is the resulting data maintained and promptly acted upon?			X	100	
4.	Are all pertinent methods of statistical quality control properly, effectively and efficiently used?		X			
5.	Does a process change control system exist, and are customers informed of changes made to products and processes with customer approval prior to the change, when required?			X	100	
6.	Are the operators within the process provided with written work instructions and are they trained?			X	100	
7.	Is the receipt, handling, storage, packaging and release of all material, including customer provided items, at all stages, specified and controlled to prevent damage or deterioration, and to address obsolete material?			X	100	
8.	Is there a first in/first out (FIFO) system in place, and is it followed?			X	100	

COMMENTS

5.11 STATISTICAL PROCESS CONTROL		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Have the personnel who will be responsible for guiding the implementation of SPC been designated?			X	100	
2.	Are statistical techniques used to reduce variation in the engineering process before the start of production?		X			
3.	Is the quality system dependent upon process rather than product controls?			X	50	
4.	Is the capability of critical processes and machines measured and monitored with CPK's >1.5, and targeted with CP of 2.0?			X	100	
5.	Are incapable processes or machines targeted for improvement or replacement?			X	10	
6.	Is SPC implemented for all critical processes?			X	40	
7.	Are procedures that control the reaction to out-of-control situations adequate and effective?			X	20	
8.	Are operators trained in the use of appropriate statistical techniques, and are they properly applying them?			X	15	
9.	Are advanced problem solving techniques used by engineers to solve problems? (Design of Experiments, planned experimentation, advanced diagnostic tools, etc.)		X			
10.	Are control charts and other process controls properly implemented?			X	20	
11.	Is statistical process control being practiced in work centers and are yields being recorded and plotted on a scheduled basis, with respect to upper and lower control limits?			X		

5.12 PROBLEM SOLVING		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are employees trained in problem solving techniques, in comparison to the needs of the organization?			X	10	
2.	Does the organization utilize participative problem solving techniques to identify, measure and resolve internal and external problems?			X	25	
3.	Are problem solving efforts timely and effective?			X	50	
4.	Are applied resources sufficient to remove problem solving constraints?			X		
5.	Are statistical techniques used for problem solving?			X	10	
6.	Are quality data used to identify barriers, and to determine the priority of problems?			X	60	
7.	Is there a policy/procedure that includes the use of problem solving techniques to systematically drive reduction in variability?		X			

COMMENTS						

5.13 IN-PROCESS CONTROL		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are process capabilities established and maintained on all major processes? (critical parameters)			X	60	
2.	Are in-process inspections, test operations, and processes properly specified and performed?			X	100	
3.	Are in-process inspection facilities and equipment adequate?			X	70	
4.	Are the results of in-process inspections used in the promotion of effective preventative action and corrective action?			X	40	
5.	Is preventative maintenance performed on the equipment and facilities?			X	85	
6.	Are housekeeping procedures adequate and how well are they followed?			X		
7.	Are process management plans established, and are critical parameters followed?		X			
8.	Are work areas uncluttered and free of excess work-in-process, supplies, debris, etc? Is the environment conducive to producing quality work? Is proprietary information adequately protected?			X	100	
9.	Are certifications and in-process inspection results used in making final acceptance decisions?			X	25	
10.	Are methods and procedures for the control of metallurgical, chemical, and other special processes established and followed?			X	100	

5.14 RECEIVING INSPECTION		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are receiving inspection facilities and equipment adequately and properly maintained?			X	100	
2.	Are receiving inspection procedures documented and followed?			X	100	
3.	Are receiving inspection results used for corrective and preventive action?			X	50	
4.	Are the procedures for storage and timely disposition of discrepant material in place and followed?			X	100	

COMMENTS

5.15 MATERIAL HANDLING		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are procured material releases from receiving inspection clearly identified, as to acceptance status?			X	100	
2.	Are procedures to facilitate limited life materials, such as prepreg, in place, properly controlled, and monitored?			X	100	
3.	Are procured items identified with some means of traceability (serial number, lot number, date code, etc.)?			X	100	
4.	Are procedures and facilities adequate for storage, release and control of materials?			X	100	
5.	Are in-store and in-process materials properly identified and controlled?			X	100	
6.	Is in-process material protected from corrosion, deterioration, and damage?			X	100	

5.16 NON-CONFORMING MATERIAL CONTROL		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Is non-conforming material identified, segregated from regular production material, and properly dispositioned?			X	100	
2.	Are non-conforming materials properly identified and controlled to prevent inadvertent use?			X	100	
3.	Is the review and disposition of non-conforming materials defined, and are provisions made for inclusion of the customer in disposition decision?			X	100	
4.	Are procedures for controlling non-conforming materials, and for ensuing corrective action, in place and followed?			X	100	
5.	Do procedures provide for material review by a committee consisting of Quality and Engineering (as a minimum), to determine the disposition of non-conforming materials? (deviating from drawings or specification)	X				
6.	Do supplier's procedures and controls for corrective action prevent recurrence of non-conformances?			X		
7.	Is there a system for coordinating necessary corrective action with purchasing personnel?			X	100	
8.	Does the corrective action extend to all applicable causes of non-conformance (e.g., design, workmanship, procedures, equipment, etc.)?			X	100	

COMMENTS

5.17 INSPECTION AND TEST PLAN		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are statistical techniques used in determining the acceptability of finished goods to customer requirements?		X			
2.	Are periodic tests conducted to audit reliability and environmental performance of the final product?		X			
3.	Is CPK tracking performed for critical characteristics, with plans to achieve CPK = 1.5 with a target of CP of 2.0?			X	10	
4.	Is root cause failure analysis performed for internal and external failures, and is appropriate corrective action implemented?			X	10	
5.	Are test and inspection personnel trained in the procedures of their operations, and are those procedures being followed?			X	100	
6.	Is the new product/technology/service, as produced by the processes, verified to meet all customer satisfaction requirements?			X	100	

5.18 PRODUCT INSPECTION/FINAL AUDIT		STATUS				
		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
DESCRIPTION OF PROGRAM						
1.	Are final product acceptance procedures documented and followed?			X	100	
2.	Are all specific customer product audits conducted, as required?	X				
3.	Are inspectors trained for the tasks performed?			X	100	
4.	Are flow charts or milestones developed with checkpoints readily available?		X			
5.	Is a system in place which denotes inspection performed; e.g., use of initials, stamps, labels, bar codes, etc., affixed to production documentation?			X	100	
6.	Is a quality system established and maintained for control of product/production documentation?			X	100	
7.	Is "accept/reject" criteria defined and available for use?			X	20	
8.	Is a final audit performed to ensure that all required verifications and tests, from receipt of materials through point of product completion, have been accomplished?		X			
9.	Are packing and order checking procedures documented and followed?			X	100	

**COMMENTS**

5.19 TOOLING INSPECTION, HANDLING, &		STATUS				
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<b>STORAGE</b>						
<b>DESCRIPTION OF PROGRAM</b>		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are temperature, humidity, <del>laminar flow controls in place to prevent contamination, and to assure dimensional stability?</del>			X	100	
2.	Do operators use hairnets, <del>gloves</del> & lab coats in all photolab and photoexposure areas?			X	100	
3.	Are work instructions and related forms in place to control all applicable tooling requirements, as stated in the customer's purchase order?			X	100	
4.	Are customer provided artworks controlled with regard to handling, storage, revision control and relationship to converted production phototools (working films)?			X	100	
5.	Are production phototools (working films) controlled with regard to handling, storage, use life, <del>and relationship to customer purchase order?</del>			X	100	
6.	Are customer provided artworks and production phototools (working films) inspected, <del>including dimensional checks?</del>			X	100	
7.	Are all tools, fixtures, and other devices, used for tooling inspection and control, maintained under the calibration control procedure?			X	100	
8.	Are records showing initial acceptance, periodic checks, and any needs for rework and/or modification available?			X	100	

<b>5.20 CORRECTIVE ACTION</b>		<b>STATUS</b>				
<b>DESCRIPTION OF PROGRAM</b>		Not Applicable	Not Started	Approach Developed	Percent Deployed	Percent Results
1.	Are final acceptance inspection results used for corrective and preventative action?			X	100	
2.	Is root-cause analysis performed for non-conformances? This includes, but is not limited to, non-conformances (problems) caused by suppliers, found/caused "in-house" during processing, or those reported by the customer.			X	75	
3.	Is positive action taken to prevent recurrence of problems, and are there documented reports/records of each occasion?			X	100	
4.	Do procedures and systems provide for ensuring that replies are made to customer requests for correction action within the time limit specified?			X	100	
5.	Is corrective action controlled and documented for all applicable work centers?		X			
6.	When corrections are made, is their effectiveness subsequently reviewed and monitored?			X	100	

<b>COMMENTS</b>	

# SECTION 6 (CHECK ONE IN EACH LINE THAT APPLIES)

## MANUFACTURING HISTORY (See Section 2 Site Capability)

DATE COMPLETED 10/06
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Please complete as many history profiles so that the total descriptions of products you manufacture account for production orders that reflect 70% of your business. History profiles are for board or board family (board types may be grounded together if they are similar).

BOARD TYPE	DATE OF ORDER	MATERIAL	HISTORY #
VIA TYPE	PRODUCTION QUANTITY	TOTAL YEARLY PRODUCTION %	

Dimensions in millimeters (inches in brackets)

BOARD			HOLES		
BOARD SIZE DIAGONAL	TOTAL BOARD THICKNESS	NUMBER CONDUCTIVE LAYERS	DIA DRILLED HOLES	TOTAL PTH TOL (MAX-MIN)	LOCATION TOL DTP
X <250 [<10.00]	X <1,0 [<.040]	X 1-4 [1-4]	X >0,5 [>.020]	X >0,250 [> .010]	<b>X &gt;0,50 [&gt;.020]</b>
X 250 [10.00]	X 1,0 [.040]	X 5-6 [5-6]	X 0,5 [.020]	X 0,250 [.010]	<b>X 0,50 [.020]</b>
X 350 [14.00]	X 1,6 [.060]	X 7-8 [7-8]	X 0,4 [.016]	X 0,200 [.008]	<b>X 0,40 [.016]</b>
X 450[17.50]	X 2,0 [.080]	X 9-12 [9-12]	X 0,35 [.014]	X 0,150 [.006]	<b>X 0,30 [.012]</b>
X 550 [21.50]	X 2,5 [.100]	X 13-16 [13-16]	X 0,30 [.012]	X 0,125 [.005]	<b>X 0,25 [.010]</b>
X 650 [25.50]	X 3,5 [.135]	X 17-20 [17-20]	X 0,25 [.010]	X 0,100 [.004]	<b>X 0,20 [.008]</b>
X 750 [29.50]	<input type="checkbox"/> 5,0 [.200]	X 21-24 [21-24]	X 0,20 [.008]	X 0,075 [.003]	<b>X 0,15 [.006]</b>
<input type="checkbox"/> 850 [33.50]	<input type="checkbox"/> 6,5 [.250]	<input type="checkbox"/> 25-28 [25-28]	<input type="checkbox"/> 0,15 [.006]	<input type="checkbox"/> 0,050 [.002]	<b>X 0,10 [.004]</b>
<input type="checkbox"/> >850 [>33.50]	<input type="checkbox"/> >6,5 [>.250]	<input type="checkbox"/> >28 [>28]	<input type="checkbox"/> <0,15 [.006]	<input type="checkbox"/> <0,050 [<.002]	<input type="checkbox"/> <0,10 [<.004]
<input type="checkbox"/> Other:	<input type="checkbox"/> Other:	<input type="checkbox"/> Other:	<input type="checkbox"/> Other:	<input type="checkbox"/> Other:	<input type="checkbox"/> Other:

### CONDUCTORS

INTERNAL ELEC CLEARANCE (MIN)	INTERNAL COND WIDTH (MIN)	INTERNAL PROCESS ALLOWANCE	EXTERNAL ELEC CLEARANCE (MIN)	EXTERNAL COND WIDTH (MIN)	EXTERNAL PROCESS ALLOWANCE	FEATURE LOCATION DTP
X >0,350 [>.014]	X >0,250 [>.010]	X >0,100 [>.004]	X >0,350 [>.014]	X >0,250 [>.010]	X >0,100 [>.004]	X >0,50 [>.020]
X 0,350 [.014]	X 0,250 [.010]	X 0,100 [.004]	X 0,350 [.014]	X 0,250 [.010]	X 0,100 [.004]	X 0,50 [.020]
X 0,250 [.010]	X 0,200 [.008]	X 0,075 [.003]	X 0,250 [.010]	X 0,200 [.008]	X 0,075 [.003]	X 0,40 [.016]
X 0,200 [.008]	X 0,150 [.006]	X 0,050 [.002]	X 0,200 [.008]	X 0,150 [.006]	X 0,050 [.002]	X 0,30 [.012]
X 0,150 [.005]	X 0,125 [.005]	X 0,040 [.0015]	X 0,150 [.006]	X 0,125 [.005]	X 0,040 [.0015]	X 0,25 [.010]
X 0,125 [.005]	X 0,100 [.004]	X 0,030 [.0012]	X 0,125 [.005]	X 0,100 [.004]	X 0,030 [.0012]	X 0,20 [.008]
X 0,100 [.004]	X 0,075 [.003]	X 0,025 [.001]	X 0,100 [.004]	X 0,075 [.003]	X 0,025 [.001]	X 0,15 [.006]
X 0,075 [.003]	<input type="checkbox"/> 0,050 [.002]	X 0,020 [.0008]	X 0,075 [.003]	<input type="checkbox"/> 0,050 [.002]	<input type="checkbox"/> 0,020 [.0008]	X 0,10 [.004]
<input type="checkbox"/> <0,075 [<.003]	<input type="checkbox"/> <0,050 [<.002]	<input type="checkbox"/> <0,020 [<.0008]	<input type="checkbox"/> <0,075 [<.003]	<input type="checkbox"/> <0,050 [<.002]	<input type="checkbox"/> <0,020 [<.008]	<input type="checkbox"/> <0,10 [<.004]
<input type="checkbox"/> Other:	<input type="checkbox"/> Other:	<input type="checkbox"/> Other:	<input type="checkbox"/> Other:	<input type="checkbox"/> Other:	<input type="checkbox"/> Other:	<input type="checkbox"/> Other:

# SECTION 7

DATE COMPLETED
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## IDENTIFICATION OF PREVIOUS AUDITS (Optional)

Please complete as many forms as you feel reflect the intensity of your customer visits.

COMPANY AUDITORS	DATE OF AUDIT
AUDIT TEAM MEMBERS	AUDITOR REMARKS
	SPECIFICATIONS USED IN AUDIT
LENGHT OF AUDIT	
TEAM MEMBERS MAY BE CONTACTED AT	
COMPANY AUDITORS	DATE OF AUDIT
AUDIT TEAM MEMBERS	AUDITOR REMARKS
	SPECIFICATIONS USED IN AUDIT
LENGHT OF AUDIT	
TEAM MEMBERS MAY BE CONTACTED AT	
COMPANY AUDITORS	DATE OF AUDIT
AUDIT TEAM MEMBERS	AUDITOR REMARKS
	SPECIFICATIONS USED IN AUDIT
LENGHT OF AUDIT	
TEAM MEMBERS MAY BE CONTACT AT	

\*REPEAT THIS FORM AS NECESSARY

# SECTION 8

## FINANCIAL REVIEW (OPTIONAL)

DATE COMPLETED
----------------

Please complete the following financial information that coincides with the company description and site information provided in section 1.

COMPANY FINANCIAL DESCRIPTION		
LEGAL NAME		
TAXPAYER ID NUMBER	DUNS NUMBER	TRADING SYMBOL
ANNUAL SALES	PRIOR YEAR	YEAR-TO-DATE
FISCAL YEAR		
BANK	ACCOUNT NUMBER	
BANK ADDRESS	STATE	ZIP
PROVINCE	COUNTRY	
BANK TELEPHONE NUMBER	FAX NUMBER	
COMMENTS		

SITE FINANCIAL DESCRIPTION		
SITE NAME		
TAXPAYER ID NUMBER	DUNS NUMBER	TRADING SYMBOL
ANNUAL SALES	PRIOR YEAR	YEAR-TO-DATE
FISCAL YEAR		
BANK	ACCOUNT NUMBER	
BANK ADDRESS	STATE	ZIP
PROVINCE	COUNTRY	
BANK TELEPHONE NUMBER	FAX NUMBER	
COMMENTS		

# SECTION 9

# MQP ELECTRONIC EDITING

This MS Word template comes with editable fields. IPC has made this electronic document available for ease of completing, updating, and filing the MQP, as well as to give the laminate manufacturer and customer a common interface. Using the template enables laminate manufacturers to maintain several customer specific files without the endless stream of paperwork.

Editable fields are highlighted in gray. To complete the fields in the template, use the TAB key to toggle from field to field, entering the information as instructed in the introductory text for each section.

The developers of this MQP strongly suggest the person at the laminate manufacturing facility responsible for creating and maintaining the MQP write protect the file to be sent.